

# Visitor guide

## **Parking**



- Parking enforcement is in place from 08.30-16.00 Mon-Fri. If visiting during this time please make use of the "S" car park and visit our reception to collect a 3 hour permit. If you are staying longer than 3 hours use pay & display parking located on Inglemire Lane or multi-storey on campus.
- Permits & charges are not applicable outside the hours of 08.30-16.00 Mon-Fri.

## Food & Beverages

There are a range of options on campus including:

- Costa coffee machine at the Hull Sport Park main reception
- A range of additional provisions are located across the campus within the Student Central building & the Library
- Weekends tea's, coffees and a range of snacks can be purchased from the Sport Pavilion



### **First Aid**



- If activity is affiliated to your NGB you should have a designated first aider present at your session
- If you need first assistance during your visit please contact Hull Sport Park reception (details below) or a member of staff immediately who will be able to assist.
- A member of our first aid trained staff will attend, defibrillators are located at the main reception & Pavilion

# **Incident Reporting**

- Although incidents are rare, if you do experience an issue during your visit it is incredibly important that you inform our team as soon as possible.
- By informing us swiftly our team members are able to support and if necessary work to provide a solution
- Contact our main reception or a member of our team



### Conduct



By accepting a booking at Hull Sport park you are agreeing that all attendees associated with your booking will to adhere to Hull Sport policies designed to ensure that our facilities can be enjoyed by all users. In summary:

#### Not permitted

- No smoking or alcohol
- No dogs (other than assistance dogs)

#### Your attendees will

- Only enter your specific facility once your hire period has begun
- Set up and pack down within your period of hire

## Respect

In support of the above policies we are committed to ensuing that Hull Sport Park is a safe and enjoyable environment for all players, coaches, officials, spectators & staff.



Any form of abusive language or behavior towards staff or users from an attendee of your booking will not be tolerated and may result in cancellation of future bookings and suspension of future booking rights.